

# CARSTEN BUEHNER


S r . S A P P R O G R A M + P R O J E C T L E A D E R

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## PROFESSIONAL OVERVIEW

Carsten is an SAP Transformation Leader with over 28 years of SAP advisory experience and 23+ years in SAP program and project leadership roles.

A result-driven professional with a pronounced ability to create high-performing teams, he's passionate about delivering value to his clients by making them successful in their most challenging business and technology transformation initiatives.

## SKILLS

Program / Project Management

SAP

Organization and planning

Problem-solving

Budget management

Decision-making or enabling

Teamwork and coaching

People leadership (walk the talk)

## AREAS OF SPECIALIZATION

**SAP Project and Program Management** | waterfall, agile, hybrids

**SAP Project Methodology** | SAP Activate, several proprietary SI methodologies

**SAP Solution Integration** | intimate understanding with 27 years in SAP advisory

**Business Process Improvement** | BPM, pain point assessments, value mapping

**Process-Led Implementation** | for strategy, scoping, design, build/test and deploy

**Risk & Quality Audits** | 2 decades of oversight, risk and quality management & audit

**SAP Delivery Excellence** | passionate to maximize outcomes against project objectives

## EDUCATION

**SAP S/4HANA Engagement Executive**

SAP, 2021

**Project Management Professional (PMP)**

Project Management Institute, 2011 (in good standing)

**Bachelor's Economics**

NEOMA Business School Reims & Reutlingen University, 1995

## WORK EXPERIENCE (EXTRACTS)

**SAP Program Manager**

CPKC (formerly Canadian Pacific Railway), Calgary | 2022 ctd.

Serving as the Program Manager and Delivery Lead, I've been providing executive leadership to CP's SAP Integration program for the KCS acquisition since its inception.

**SAP Program Delivery Lead**

Government of Alberta, Edmonton | 2018-2022

Provided executive leadership to the Province's SAP Transformation initiative 1GX, deploying a full, latest generation SAP Business Suite to 28,000 users in core government.

- Acted as the GoA's Program Delivery Lead
- Lead and managed PwC's engagement team (up to 70 FTE)
- Served as executive advisor to the government's program leadership team

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## TECH SKILLS

### SAP Products

SAP S/4HANA, SAP R/3, SAP ECC,  
SAP C/4 Commerce, SAP CRM.

### SAP Components / Process Areas

SAP Integration. SAP MM, WM, LES,  
SD, PP, PS, PM, Commerce, CRM,  
Ariba, SuccessFactors, Concur, SAP  
BW, SAP PI/PO.

### Project Management

All MS Office incl. MS Visio,  
SharePoint and MS Project, Google  
collaboration suite, JIRA,  
smartsheets, Power BI, misc.  
collaboration tools.

### SAP Implementation

#### Methodologies

SAP Activate (SAP), SAP ASAP (SAP),  
BXT Agile (PwC), Transform (PwC).

### Test Management

Tricentis qTest, Microfocus (ex HP)  
ALM / Quality Center, SAP Test  
Workbench, smartsheets etc.

## WORK EXPERIENCE CONTINUED

### SAP Program Delivery Lead

TC Energy (formerly TransCanada Pipelines), Calgary | 2012-2017

Provided leadership to TC's largest SAP Transformation initiatives.

- Delivery Lead for the Integration of CPL (business and SAP) | 2016-2017
- Delivery Lead for the SAP transformation at TC Mexico | 2014-2015
- Integration + QA Lead for the Canada/US SAP ECC implementation | 2012-2014

### SAP Program Delivery Lead

Norsk Hydro - Building Systems Division, Europe misc. | 2009-2012

Directly managed the entire program delivery and sustainment team in the global SAP implementation of this world leading Aluminum and Utility company.

- Helped the customer through a major downsizing of the initial project structure
- Held full operational program and project management responsibilities
- Delivered successful Go Lives in overall 10 country business units
- Managed a lean rollout/sustainment team of 25 direct reports

### Other SAP Clients

Carsten's other major clients include Nutrien, BC Hydro, Thales, SIGVARIS, Porsche France, Mercedes AMG, OSRAM, Wrigley / Mars, L&L Products Europe, Deutsche Telekom, Automotive Lighting, Robert Bosch, Unilever and SAP AG

## LANGUAGES

**German** | native

**English** | fluent

**French** | fluent

**Spanish** | working proficiency

## EMPLOYMENT HISTORY

**Buehner Consulting, Canada - Spain - Germany** | **Owner** | 2001-2012, 2022 ctd.

**PwC Canada** | **Partner** | 2012-2022

**pmc GmbH / TDS AG, Germany** |  
**Presales Lead** | 2000-2001

**SAP Germany** | **Consultant** | 1997-2000

**SAP France** | **Consultant** | 1995-1997

## INDUSTRIES

**Government+Public Sector** | 5 years

**Oil+Gas, Energy, Utilities** | 5 years

**Manufacturing+Automotive** | 10 years

**Retail / Consumer Goods** | 5 years

**Transportation, Railway** | 2 years